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# Bulletin

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## NVG Warranty

The following guidance is provided by Night Flight Concepts, Inc. The information provided is taken directly from the NVG operator's manual and applicable NVG warranty guidance.

### NVG Warranty

If your NVG is in need of repair, you will first want to research if the NVG is still under warranty. Most NVG OEM's provide a one or two-year warranty on their product(s). The warranty information will be provided with the purchase documents of the NVGs.

It is recommended when you first obtain your NVGs to contact the OEM and discuss warranty procedures such as shipping criteria and expected turn-around in the event of a warranty claim. In addition, verify if the OEM will provide a loaner NVG during the time of repair.

Some NVG Part 145 Repair Stations have warranty service agreements with NVG OEM's. Due to workload, it may be more expeditious to have your warranty work completed by an OEM approved NVG maintenance provider.

### **Caution:**

**Always verify that the NVG maintenance provider is approved to conduct warranty work prior to any work being completed. If the NVG OEM does not approve the NVG maintenance provider, the warranty may be subject to denial and/or cancellation.**

## Learn More

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